



FACT SHEET

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Headquarters Standard Systems Group

SSG Mission Statement:

Provide and support secure combat support information systems and networks for the Air Force and DoD components

SSG Vision:

“The Information Technology center of excellence and provider of choice for the warfighter”

SSG Core Competencies:

- IT systems acquisition program management
- Combat support domain expertise
- Information Technology insertion
- Network operations support and security
- Commercial IT product and service acquisition

Organization

Located as a tenant organization on Maxwell Air Force Base, Gunter Annex, Ala., SSG is a component of Electronic Systems Center at Hanscom Air Force Base, Massachusetts. Both belong to the Air Force Materiel Command, located at Wright-Patterson AFB, near Dayton, Ohio. HQ SSG has more than 800 military members, 600 civil service employees, and uses the services of hundreds of contractor personnel, both on- and off- site.

SSG’s operating budget is within the Air Force Working Capital Fund, which establishes SSG as a fee-for-service organization. This means SSG must receive all its revenue from customers to whom we provide goods and services. SSG’s operating budget is approximately \$208 million annually.

Within SSG, five information system program offices support the operational Air Force via 61 information systems across the combat support arena including maintenance, transportation, supply, munitions, contracting, finance, medical and operations. The group designs, acquires, installs, integrates and supports information systems necessary to provide the warfighter the right combat support information in the right place at the right time.

These systems are used by more than 250,000 active duty Air Force, Air Reserve, Air National Guard and other Defense Department users at more than 200 operational locations, both in garrison and deployed, around the world. A “standard system” is an information system used by more than one major command, with a common set of business processes and policies and supported by a common IT solution and under centralized configuration management. By standardizing Air Force information systems, SSG helps the Air Force avoid duplication of training, maintenance and other activities common to all users.

SSG’s Field Assistance Branch (FAB) provides a 24-hour, 7-day a week, point of contact for all computer system service calls supporting more than 100 Air Force standard data systems worldwide. The FAB evaluates problems and provides solutions for approximately 14,000 calls a month, and maintains a current trouble call database.

SSG also manages the Air Force’s network operations to the service delivery point at every Air Force location. The Air Force Network Operation Center (AFNOC) provides 24 x 7 enterprise-wide network operations, and command, control, communications and computer (C4) situational awareness for the MAJCOMs and the Air Force. The AFNOC monitors and maintains the Air Force’s unclassified/classified router-based wide-area network, providing Local Area Network (LAN), Metropolitan Area Network (MAN) and Wide Area Network (WAN) technical assistance and analysis support. The AFNOC also tracks and reports the health and wellness of the network and systems. They troubleshoot network connectivity and infrastructure problems impacting standard Air Force systems installations and operations, reporting primarily on performance. The AFNOC and sister organization Air Force Computer Emergency Response Team (AFCERT) are both tactically controlled by the Air Force Network Operations and Security Center (AFNOSC) under the 8th Air Force located at Barksdale AFB, La.

Through its Acquisition Directorate, SSG provides the contractual vehicles used throughout the Air Force to acquire commercial off-the-shelf (COTS) hardware, software and services at discounted prices used by virtually every organization on bases worldwide. SSG’s AFWay (<https://afway.af.mil/>) is a web-based tool that significantly improves the procurement and purchase approval process, maintains CIO standards for IT assets, and ensures positive asset control and accountability of hardware and software prior to product delivery.

On behalf of the Air Force Chief Information Officer, SSG heads the Air Force Information Technology Commodity Council. The AFITCC includes representatives from across Air Force Major Commands and the Air Staff. This AFITCC develops Air Force-wide strategies for buying and managing information technology products. Once the strategies are approved and contracts are in place, Air Force users will maintain the decentralized flexibility to order what they need, when they need it through AFWay.

Every year, SSG and the City of Montgomery sponsor the Air Force Information Technology Conference. The conference, the largest IT gathering within the Air Force, allows personnel to stay current on the latest technologies and learn of future industry offerings and advances. Military and IT industry leaders provide in-depth technical seminars and workshops, and vendors showcase the latest technologies.